

National Taiwan Normal University Enforcement Rules for the Handling of University Network Anomalies

Passed in the 35th Administrative Meeting on May 14, 2008

Article 1

These rules were formulated in accordance with Article 5 of the National Taiwan Normal University Guideline for the Use and Management of University Network.

Article 2

- I. For anomalies that cause an immediate impact or threat to the university network:
 - The connection between the server showing abnormalities and the Internet should be cut off, and this information should be published on related websites. The server's user or the department's network manager should be informed via e-mail.
 - The user or department network manager should report the status of corrective actions back to the Information Technology Center (ITC), and the manager of the ITC will disable the network lock after the issue is resolved.
- II. For anomalies that do not cause an immediate impact or threat to the university network, such as the dissemination of spam emails:
 - The server's user or the department's network manager should be informed via e-mail. The network manager must verify, assist in making improvements to, or handle the issue within three days after receiving the notification and report the status of these corrective actions back to the ITC.
 - If the user or the department network manager does not report the status of corrective actions within three days, the ITC may cut off the network connection of the server showing abnormalities. An application must then be filed for the restoration of the connection.

Article 3

Those who infringe upon intellectual property rights on the Internet will be dealt with based on the following methods:

- I. Dormitory:
 - Depending on the severity of the offense, the use of the Internet may be blocked for up to a month if the ITC receives a report letter regarding the infringement of intellectual property rights from the Ministry of Education or the regional network center.
 - The Office of Student Affairs and the Department/Institute of the student violator will be informed via official letters.
 - The use of the Internet may be blocked for up to one semester for repeat offenders depending on the severity of the offenses. Punishments will be given to serious offenders in accordance with university regulations.

II. Administrative departments:

If the ITC receives a report letter regarding the infringement of intellectual property rights from the Ministry of Education or the regional network center, an official letter will be issued to the responsible departments, and the departments should report the status of corrective actions back to the ITC, and refer to the Office of Human Resources for punishment in accordance with relevant regulations.

III. Department/Institute

If the ITC receives a report letter regarding the infringement of intellectual property rights from the Ministry of Education or the regional network center, an official letter will be issued to the responsible departments/institutes, and the use of the Internet will be blocked until the status of corrective actions is reported back to the ITC.

Article 4

These rules have been implemented after being approved during an Administrative Meeting. The same shall apply to all subsequent amendments.