

National Taiwan Normal University Service Fee Standards for the Management of Servers

Passed in NTNU's 107th Academic Fund Committee Meeting on March 22, 2019

- I. Formulated in accordance with Article 5 of the National Taiwan Normal University Information Technology Center Service Guidelines for the Management of Servers.
- II. The service fees are as follows, calculated based on the number of units (U) the equipment occupies in the server cabinet:

Item number	Item	Fee standards (U/Month)
1	High performance computing server (multi-node)	NT\$500
2	High performance computing server (blade)	NT\$500
3	Ordinary server	NT\$400
4	Storage equipment	NT\$400
5	Network switch and other equipment (layer board and patch panel included)	NT\$350
6	Server room space allocation and configurations	Free
7	External IP address	Free

III. Charging method

- (1) Fees are calculated on a monthly basis, and periods that last less than one month will be calculated as one month. Fees are charged annually, and are generally collected for the whole year by a one-time collection. Fees shall not be refunded if the renter cancels the service during the year.
- (2) After the equipment is placed in the server room, the renters are entitled to a three month probation period before being charged any fees. The renter must pay (or complete the budget application process) within two months after receiving the bill, or the ITC may terminate the server management service.
- (3) The renter may also make a one-time payment in full if necessary based on the needs of

each individual project.

- (4) For equipment that enters the server room before December 31, 2018, fees will not be charged for the ten years starting from the property registration date. Fees will be charged from the eleventh year onwards according to the service fee standards.
- (5) Equipment that enters the server room after January 1, 2019 will be charged according to the service fee standards.
- (6) Departments' old equipment may only enter the server room after an NTNU property form. For newly purchased equipment, the applicant must present the NTNU property form to the ITC within three months; otherwise, the ITC has the right to shut down and remove the equipment, and shall have no responsibility for safekeeping.

IV. The management service for the servers used for administration purposes of administrative departments, university-level centers, and departments/institutes may be free of charge if the ITC has deemed them unfit for virtual hosting after assessment.

V. If faculty have the need to apply for server management due to the execution of research projects, the faculty may use 6U of space for free.

VI. Those who have special authorizations due to special reasons may use the service for free upon the approval of the President.

VII. The applicant must move the equipment out of the server room within two months if fees are unpaid or the applicant does not renew the contract after the contract maturity date. The ITC has the right to shut down and remove the equipment from the server room without bearing the responsibility of safekeeping if the applicant fails to comply within the time limit. The applicant will be responsible for all consequences, and may not object.

VIII. These service fee standards were passed by the NTNU Academic Fund Committee and implemented with the approval of the President. The same applies to all subsequent amendments.