Frequently Asked Questions for Wired Ethernet Connection in

Dormitories

Q1	How to setup and register an account?
Q2	hy is there no login page for connection after opening the web browser?
Q3	Why do I see the register page, but it says invalid username and password?

Q1: How to setup and register an account? A:

Go to IP address settings and check Obtain an IPv4 address automatically (0)" and "Obtain DNS server address automatically (B)." to connect with the wired Ethernet connection in dormitories. The steps are elaborated in the following sections:

Tutorial on Windows Vista/7

1. Open the "Start" menu on the bottom left corner, then select "Control Panel." Or, right-click "Desktop," right-click "Network," and select "Properties."



2. Change "Category" into "Large Icons," and select "Network and Sharing Center."

	▶ 控制台 ▶ 所有控制台項目	•		٩
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	開始使用	⑦ 滑鼠	装置和印表機	
4	裝置管理員	📔 資料夾選項	🎲 電源選項	
4	電話和數據機	預設程式	疑難排解	
2	網路和共用中心		認證管理員	
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3. Select "Change Adapter Settings."



4. Right-click "Ethernet," and select "Properties." As shown below, if you have multiple network cards, select the one you are using now.



 Scroll down and select "Internet Protocol Version 4 (TCP/IPv4)." Then select "Properties."

🔋 無線網路連線 內容
網路功能共用
連線方式:
Atheros AR9002WB-1NG Wireless Network Adapter
這個連線使用下列項目(Q):
 ✓ 具 QoS 封包排程器 ✓ 具 File and Printer Sharing for Microsoft Networks → 網際網路通訊協定第 6 版 (TCP/IPv6) ✓ 網際網路通訊協定第 4 版 (TCP/IPv4) ✓ ▲ Link-Layer Topology Discovery Mapper I/O Driver ✓ ▲ Link-Layer Topology Discovery Responder
安裝(11) 解除安裝(11) 内容(12)
描述 傳輸控制通訊協定網際網路通訊協定 (TCP/IP)。這是預 設的廣域網路通訊協定,提供不同網路之間的通訊能 力。
確定 取消

6. In the pop-up of "Internet Protocol Version 4 (TCP/IPv4)," go to "General" and select "Obtain an IPv4 address automatically (0)" and "Obtain DNS server

address automatically (B)." Click "OK" and "Close". Then the computer will begin to connect to the system. Wait until the pop-up closes automatically.

網際網路通訊協定第4版 (TCP/IPv4) -	内容 ? Х
一般其他設定	
如果您的網路支援這項功能,您可」 則,您必須詢問網路系統管理員正6	以取得自動指派的 IP 設定。否 確的 IP 設定。
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IP 位址(I):	
子網路遮罩(U):	
預設閘道(D):	
◎ 自動取得 DNS 伺服器位址(B)	
── 使用下列的 DNS 伺服器位址(E):
慣用 DNS 伺服器(P):	
其他 DNS 伺服器(<u>A</u>):	
□結束時確認設定心	進階(⊻)
	確定 取消

7. Open a web browser (i.e. IE, Google Chrome, or FireFox etc.) You will see an unregistered notice if the computer you are using has not completed the registration process. Click the link "Register for Connection in Campus or Dormitory," as encircled in red below.

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國立台灣師範大學	0
注意	
您目前使用的電腦 (10.122.22.181) 尚未註冊,無法使用全部網路資源。	
語點選此處以進行校園與宿舍網路註冊。	
說明:	
 進行註冊之時,請關閉代理伺服器設定(點還工具/網際網路還項/連線/區域網路設定,並取消所有設定)。 註冊完舉後,約5-10分鐘後即可正常連線;若仍無法連線,請重新啓動您的應用程式或電腦。 者有問題,請於上班時間8:20~17:10 電拾電算中心網路技術組。 	
國立台標師範大學電算中心。 21/Jun/2007:09:04:53 +0800	
	9 875 875

8. Select "Yes" for "Security Alert," or continue browsing.



- 9. When the page "NTNU Network Connection Register System" appears, enter your username and password, and click "send" to complete the register process. Please take note:
 - Use the username and password of your Email account from the Information Technology Center.
 - (2). If you are a freshman without an activated account, or if it's the first time you use your Email account, please go to the Administrative System Portal and select "Activate account." You need an activated account for authentication.
 - (3). If the network plug in your dormitory is not well-functioning, click "Online Repair Report for network plug" below. The Information Technology Center will provide service to repair within 3-5 days (in business hours), according to your schedule.
 - (4). "Network Connection in Dormitory FAQ" shows some solutions to other frequently encountered problems.

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10. After the authentication process, you will see a register form. Check or fill in all the blanks (name, TEL, Email, division/department, dorm number etc.) Click "Register the computer" button after confirming the data. (Do not change the MAC)

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	身份	學生	6 32	987654321	胜名	宿網測試	1
	TEL	8556*16	Email	minwen@ntnu.edu.tw	單位/系所	電子計算機中心其他	
<	設室装置	5201					-
	登入IP	10.122.22.181	登入MAC	00-c0-9f-09-17-98	登入朝後	22_文一舍2樓	_
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11. It will take 5-10 minutes for the computer to prepare to get connected after the register process, when your registered data will be shown and your IP will be automatically configured (including IP address, subnet mask, default gateway, primary DNS, secondary DNS, third DNS etc.) You can choose to print them out or write them down for future reference.

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	候號	987654321	
	身份	學生	
ſ	IP位址	140.122.22.159	
	子網路遮罩	255.255.255.0	
	預設開道	140.122.22.254	
	主要DNS	140.122.6.172	
	次要DNS	140.122.6.173	
	第三DNS	140.122.6.171	
~	系所/單位	電子計算機中心其他	
	寢室號碼	5201	
	電話	8556*16	
	Email	minwen@ntnu.edu.tw	
	MAC位址	00-C0-9F-09-17-98	
	請列印或記下上述	並網路設定之資料,當DHCP伺服器出問題時,	
	可以利用引	F動設定IP的方式,設定網路相關資料!	
	列印	返回註冊頁面	
完成		□ ● 網際網路 电 100% •	

 $\ensuremath{\mathbb{Q2}}$: Why is there no login page for connection after opening the web browser? A :

Your IP Address in the dormitory is automatically configured to your computer. If the connection is functioning normally, you will automatically receive a valid IP Address, which is an IP Address that is within 10.122.X.X.

<u>On Win Vista/7</u>

Open "Start" menu, "All Programs," "Accessories," "Command Prompt." Insert "ipconfig /all" and type "Enter" on your keyboard.

lindows	IP Configuration	
	Host Name hp-lin Primary Dns Suffix	
therne	t adapter 區域連線:	
	Connection-specific DNS Suffix . : ntnu.edu.tw Description Intel <r> PRO/100 VM Network Connec</r>	ti
115	Physical Address	
	IP Address	
	DHCP Servers	
	Lease Obtained	
: Docu	ments and Settings Administrator>_	

If the IP Address you acquired is invalid (not in the range of 10.122.X.X,) please release the invalid IP and re-acquire a new one. There are many ways to release an IP Address.

 On Windows Vista/7: open "Start," "All Programs," "Accessories," "Command Propmpt." Enter "ipconfig /release" and press "Enter" on your keyboard. Then Enter "ipconfig /renew," and press "Enter." After 10-15 seconds, repeat the steps to check if you have received a valid 10.122.X.X Address.

If you still fail to acquire an automatically configured IP address after trying all the methods above, check if your network card driver is properly installed, and whether your network card is out of order (when the Active and Link light does not signal or flicker.)

$\ensuremath{\mathbb{Q3}}$: Why do I see the register page, but it says invalid username and password? A :

If it says "Server is not responding," or "Error in username or password," as shown below, you may have entered a wrong username and password. You can try other computers by logging in http://webmail.ntnu.edu.tw/ to see if there is a problem with your account. If you can't login, please bring your student ID to the Information Technology Center to reset your password.

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